

<p>3. Practice update</p>	<p>a) Practice update</p> <p>The Chair recorded his thanks and appreciation for the very interesting and informative talk provided by Dr Dan Jackson to the PPG. It would be very useful to have this repeated at some stage in the future. Dr Vedavanam advised the PPG that there was a new minor illness nurse available in the Practice. Dr Raymond, who has been working in Dr May's absence on maternity leave, has agreed to job share with Dr May when she returns to work in July. There is also a Paramedic within the Greensand Practice. He will be available in Potton and Gamlingay in the afternoons.</p> <p>106 Money has now been made available for additional Gamlingay Consulting Rooms.</p> <p>The Practice Partners will have a meeting to decide if they will wish to be involved in the South Cambridgeshire Dementia Action Alliance. The Ecohub have made this one of the charities for 2017.</p> <p>b) Out of hours centre</p> <p>Dr Vedavanam advised the PPG that he felt the new out of hours service was less good than before. However, Doctors are available at Biggleswade Hospital until 11am and then patients should dial the 111 service. There is also the option of the walk-in centre at St. Neots. The new service will hopefully improve over the coming months.</p>	
<p>4. New matters arising</p>	<p>a) South Cambridgeshire Dementia Action Alliance</p> <p>The Practice Partners will have a meeting to decide if they will wish to be involved in the South Cambridgeshire Dementia Action Alliance. The Ecohub have made this one of the charities for 2017.</p> <p>b) Publicity regarding online bookings and repeat prescriptions?</p> <p>Nicola Jenkins has produced an excellent poster regarding online bookings and repeat meds. She will work with Nicola G to have this displayed and a further coloured document suitable to be shown on the surgery waiting room screens.</p> <p>The transport leaflet is receiving good feedback.</p> <p>c) Sue Sheppard-Smith presented to the group the following;</p> <p>She attended the public CCG meeting and found the talk from Dr Alvin Low. BCCG Chairman, very interesting on finance and structure within the County.</p> <p>Older Persons Network. Interested parties can join this group via a website. The main concerns appear to be how to improve the hospital service for older people within Central Bedfordshire.</p> <p>The CCG Diabetes Evening. This was held at the Weatherly Centre in</p>	<p>Practice</p> <p>Nicola J and Nicola G</p>

	<p>Biggleswade and another event, because of demand, will be planned for later in the year.</p> <p>Sue SS asked if the Greensands Practice charged for ear syringing. Dr Vedavanam advised the PPG that this was part of their Contract and no charges are incurred for this service.</p> <p>The Chair thanked Sue SS for her reports and acknowledged the effort and time she had given to these subjects.</p>	
5. Update on the progress with preparing information for the elderly	<p>The Chair asked about progress with preparing an information leaflet for the elderly. It was explained that this will involve many agencies and will be very complex to present within a leaflet. The way forward will be to produce two leaflets- one for Potton and one for Gamlingay. Sofie H to investigate. Gerry Brunt to provide Gamlingay information.</p>	Sofie H/ Gerry B
6. Any other business	<p>Members had raised the following Agenda Items:</p> <p>a) The Chair asked Dr Vedavanam to arrange for the PPG Minutes to be listed on the web site with the most recent at the top of the list instead of the bottom. He said that he would ask Nicola G to organise.</p> <p>b) The Chair asked if the Practice normally requested a patient's next of kin? This is currently only requested if a patient has a terminal illness or on an 'at risk group' e.g. dementia.</p> <p>c) Mary Robinson suggested that the flu clinics should be advertised earlier – perhaps in mid-July? Sofie H agreed and mentioned that there is a timeline for a suggested campaign to raise awareness. Sofie H needs to get in touch with Nicola G to see if the PPG plan would support the surgery, and generally to arrange details. Nicola Jenkins advised the group that she has a list of the Parish Counsellors so that the information could be distributed more widely.</p> <p>d) Gerry Brunt commented that it is currently difficult to be able to see the Practice Nurse. Dr Vedavanam advised the PPG that this would be improving. There also appeared to be some confusion in obtaining disability aids because of the fact patients can be between Cambridgeshire and Bedfordshire!</p>	Sofie H
Programme of Meetings and Events		

Dates of next meetings

The next meetings will be on Wednesday 26th July 2017, Venue Gamlingay Surgery and Tuesday 26th September, 7.00pm

There being no other business the meeting closed at 8:30pm

Events

19-24 June 2017 – Patient Participation Awareness Week.